

Press Release

June 24, 2020

RE: Solution to DWD Backlog

After weeks of requesting assistance and active campaigns to get frozen claims processed by the Wisconsin Department of Workforce Development (DWD), it has become clear that those willing to help are not in positions of control. Governor Evers continues to ignore the disasters within his own administration. Some Lawmakers attempt to help but meet a brick wall at the DWD. How can a government agency be allowed to stonewall an entire collective of individuals?

Today we continue our efforts. We are not afraid of anyone. Our benefits are earned and deserved. No citizen should be left to wait 90+ days for scraps simply because an entire agency fails to function at a level required of the current economic climate.

Today, we step forward with a SOLUTION. A solution that utilizes information directly reported from the DWD within the last 24hours. A solution that is based on facts as reported. A solution that, if utilized, will clear the 509,235 claims that are stuck in processing for reasons most would deem an abuse of power and a lack of intelligent life.

Currently, the table below shows the average amount of claims being processed each week for the PUA program. These numbers are calculated by taking the dollar amount paid out in claims each week and divided by \$163, which is the min. benefit allowed. The chart then gives precedence to the number of weeks an individual is waiting for their benefits to be paid. If you escalate that waiting period each week, you see the upward trend in the number of PUA claims processed each week.

Table 1: The highlighted numbers in this table identify the approximated number of claims that were processed during that week.

PUA Claims Paid		Weeks Waiting @ 163/per week				
		8	9	10	11	12
Week ending 5/23	\$ 108,424.00	83	74	67	60	55
Week ending 5/30	\$ 953,897.00	732	650	585	532	488
Week ending 6/6	\$ 1,177,771.00	903	803	723	657	602
Week ending 6/13	\$ 2,599,912.00	1994	1772	1595	1450	1329
Week ending 6/20	\$ 2,965,354.00	2274	2021	1819	1654	1516

Given the data released from the DWD on June 23, 2020, we know that the amount of actual processing and the potential for processing are not the same. We question what, if anything, a majority of the 509 adjudicators are doing. In the process of building our solution, we utilized and processed all available data, limitations of employees working from home and the advantages of employees working from home. Our solution is conservative on the requirement of overtime. Clearing the claims in two weeks should be the priority. This can and should be accomplished by working 7 days a week, 12-16-hour days for two, possible three weeks to transition into a more permanent system of processing.

Our solution is simple:

**CLEAR THE CLAIMS:
A STATISTICAL APPROACH TO CLEARING THE BACKLOG OF WAITING UI/PUA CLAIMS**

CLEAR THE CLAIMS IN 2 weeks		CLEAR THE CLAIMS IN 4 weeks		CLEAR THE CLAIMS IN 6 weeks	
Claims in Processing	509,235	Claims in Processing	509,235	Claims in Processing	509,235
Weekly Goal	254,618	Weekly Goal	127,308	Weekly Goal	84,873
Days a Week	6	Days a Week	6	Days a Week	6
Adjudicators Available	509	Adjudicators Available	509	Adjudicators Available	509
Daily Total	42,436	Daily Total	21,218	Daily Total	14,145
Adjudicator Daily Total	83	Adjudicator Daily Total	42	Adjudicator Daily Total	28
CLEAR THE CLAIMS IN 3 weeks		CLEAR THE CLAIMS IN 5 weeks		CLEAR THE CLAIMS IN 7 weeks	
Claims in Processing	509,235	Claims in Processing	509,235	Claims in Processing	509,235
Weekly Goal	169,745	Weekly Goal	101,847	Weekly Goal	72,748
Days a Week	6	Days a Week	6	Days a Week	6
Adjudicators Available	509	Adjudicators Available	509	Adjudicators Available	509
Daily Total	28,291	Daily Total	16,975	Daily Total	12,125
Adjudicator Daily Total	56	Adjudicator Daily Total	33	Adjudicator Daily Total	24

Calculations:

First identify the total number of claims waiting for processing/review/adjudication	509,235
Now decide how many weeks you want to commit to in getting them cleared. For this explanation, we are going to clear the claims in 3 weeks. So, divide the total claims by 3 weeks, the result will be the weekly goal for claims.	169,745
How many days a week are adjudicators working? We estimate 6, so we divide our weekly goal into 6 days. These are the claims that will need to be cleared each day.	28,291
How many adjudicators are working on claims?	509
Divide the daily total of claims to clear by the number of adjudicators working on claims. The result is the number of claims each adjudicator must clear for the day. This places the burden on both the DWD and the adjudicator to perform their tasks with a measured outcome.	56

If this can't be achieved, everyone deserves a PROMPT response from both Gov. Evers and the DWD as to why they are not capable of utilizing this platform in resolving the 509,235 claims for more than 151,000 people who are losing everything and getting nothing in return.